

Guaranteed Ride Home

A C o m m u t e r A d v a n t a g e B e n e f i t

UPDATED 7/7/2011

Reliable Service for an Unreliable World

The kids are sick. Your furnace isn't working. You've caught the flu, and now your body is really hurting. You're in a big crunch. The report is not done. If the proposal doesn't go out, the business won't be won. Life is not predictable. But now, when the unexpected happens and you have to leave work to handle those family emergencies, or stay late to get the work done in time, you'll have peace of mind knowing

RTA is waiting.

Our Guarantee

RTA riders participating in the Commuter Advantage program are guaranteed a ride home to cover those unexpected situations requiring early and late departures from work. With this service, riders are reimbursed cab fare.

How It Works

Whether you leave early or stay late, the procedure is the same. The first step is to call RTA's Guaranteed Ride Home Hotline at 216-781-HOME (4663). Next, call a taxi service of your choice. Be sure to obtain a receipt from your driver—you will be reimbursed up to \$35 for cab fare.

Coverage

Guaranteed Ride Home is available to all Commuter Advantage riders for all work locations serviced by RTA. The service can be used up to four times a year and covers return trips home as well as to the hospital, day-care facility, school, or an RTA Park-N-Ride, transit center, or rapid station.

The Guaranteed Ride Home service* is available exclusively to riders enrolled in RTA's Commuter Advantage program. This program allows employees of participating organizations to purchase transit fare using pretax dollars—saving them hundreds of dollars on the cost of commuting. Find out if your organization offers this benefit, or call RTA for more details.

*Employer subsidized and FSA self-directed programs will apply.

Contact Us

Learn more about Guaranteed Ride Home and Commuter Advantage by contacting RTA's program specialist at 216-781-4764 or njfrick@gcrta.org.

Guaranteed Ride Home

REGISTRATION FORM

NAME

HOME ADDRESS

CITY

STATE

ZIP

HOME PHONE

HOME E-MAIL

EMPLOYER

EMPLOYER ADDRESS

CITY

STATE

ZIP

WORK PHONE

WORK E-MAIL

Work Trip Information

BUS ROUTES USED

TRANSIT LINES USED

Congratulations! You will be receiving RTA's semi-monthly e-news.

Yes, I am willing to participate in online rider surveys for feedback on the quality of RTA's service.

Yes, in the future I would like to receive Rider's Alert e-mails for real-time updates on the schedules of train/bus routes I use in my daily commute to work.

If yes to any of the questions, send communications to my:

Home E-Mail

Work E-Mail

Mail Completed Form To:

GCRTA - Guaranteed Ride Home, 1240 West 6th Street, Cleveland, OHIO 44113-1302
or email to: njfrick@gcrta.org